

NOTICE CONCERNING COMPLAINTS

Complaints about physicians, as well as other licensees and registrants of the Texas State Board of Medical Examiners, including physician assistants may be reported to the following address:

Texas State Board of Medical Examiners

Investigations Department, MC-263

P.O.Box 78769-2018

Austin, Texas 78714-9134

Complaints Hotline 1-800-201-9353

Medical Records

As a courtesy, Rio Grande Medicine does not charge for copies of medical records when forwarding them to another physician's office. Rio Grande Medicine does charge for copies of medical records when the patient requests them for personal use or a third party on behalf of the patient requests copies. A current fee schedule may be obtained from the medical record department.

Medical and Legal Forms Completion

Our office charges \$25 for the completion of forms. These charges are the patient's responsibility.